#### REPORT TO CITY COUNCIL

**DATE: JANUARY 23, 2013** 

TO: HONORABLE MAYOR AND MEMBERS OF THE CITY COUNCIL

FROM: GREG RAMIREZ, CITY MANAGER

BY: RAMIRO ADEVA, PUBLIC WORKS ENGINEER/CITY ENGINEER

SUBJECT: APPROVAL OF AGREEMENT WITH KIMLEY-HORN AND

ASSOCIATES, INC., FOR CONSTRUCTION ENGINEERING SERVICES RELATED TO THE AGOURA ROAD WIDENING PROJECT – PHASE 1

**CANWOOD STREET IMPROVEMENTS; NIB 13-01** 

This report seeks City Council approval of a contract with Kimley-Horn and Associates, Inc., for construction engineering services related to the Agoura Road Widening Project – Phase 1 Canwood Street Improvements. The Agoura Road Widening Project (Project) encompasses improvements for the ultimate build-out of Agoura Road, which includes the Agoura Village Specific Plan area, and reconstruction of Canwood Street, between Reyes Adobe Road and approximately 650 feet east of Forest Cove Lane. Construction of the Project will be completed in phases. The first phase is construction of Canwood Street Improvements. The second phase is construction of Agoura Road Widening improvements.

In August 2010, the City entered into an Agreement with Kimley-Horn and Associates, Inc., to provide design plans and specifications for the Project. Final Plans and Specifications for Phase 1 - Canwood Street Improvements have been prepared, reviewed, and are ready for bid. The construction engineering services are required to assist staff during the public bidding process as questions arise from potential bidders. In addition, the engineering services will be crucial in assisting staff during the construction phase of the project so that the design engineer and their sub-consultants can respond to questions or requests for further detail or clarification from the City and/or contractor, as issues arise in the field. Kimley-Horn and Associates, Inc., as the original design engineer, will, ultimately, be responsible to provide the City "As-Built" plans when the project is completed and, thus, will need to be involved on behalf of the City to insure that any design changes that occur during the project do not negatively affect the integrity of the approved plans.

Staff is requesting approval of this contract prior to start of construction to insure that the design engineer is secured for any questions that may arise while the design and specifications are out to bid and to prepare any necessary addendums in a timely manner. The contract for construction engineering will include bid assistance, construction meetings, submittal and request of information review, field change review, and record plan preparation.

The Agoura Road Widening Project is included as part of the Los Angeles County Metropolitan Transportation Authority's (Metro) Long Range Transportation Plan (LRTP), which was approved by the Metro Board on October 29, 2009, and is guaranteed funding as part of Metro's priority list for the projects funded within the first ten years by Measure R. The contract for construction engineering is for \$20,500.00 and is for Construction Phase 1 of the Project.

The agreement has reviewed by the City Attorney and has been approved as to form.

#### RECOMMENDATION

Staff respectfully recommends the City Council approve the agreement with Kimley-Horn and Associates, Inc., to provide construction engineering services related to the Agoura Road Widening Project – Phase 1 Canwood Street Improvements.

Attachment: Kimley-Horn and Associates, Inc., Agreement

# AGREEMENT FOR CONSULTANT SERVICES WITH THE CITY OF AGOURA HILLS

NAME OF CONSULT	ANT:	Kimley-Horn and Associates, Inc.
RESPONSIBLE PRING	CIPAL OF CONSULTANT:	Attn: Jean Fares
CONSULTANT'S ADI	DRESS:	6800 Owensmouth Avenue, Ste. 410 Los Angeles, CA 91303
CITY'S ADDRESS:		City of Agoura Hills 30001 Ladyface Court Agoura Hills, CA 91301 Attn: City Manager
PREPARED BY:		Charmaine Yambao
COMMENCEMENT D	DATE:	January 24, 2013
TERMINATION DAT	E:	June 30, 2013
CONSIDERATION:		Contract Price Not to Exceed: \$ 20,500.00 /yr
ADDITIONAL SERV	TCES (Describe Services, Amou	ent, and Approval):
Date:	Amount: \$	Authorized By:
	(Not to Exceed 10% of Contract Price)	City Manager

# AGREEMENT FOR CONSULTANT SERVICES BETWEEN THE CITY OF AGOURA HILLS AND KIMLEY-HORN AND ASSOCIATES, INC.

**THIS AGREEMENT** is made and effective as of January 24, 2013, between the City of Agoura Hills, a municipal corporation ("City") and Kimley-Horn and Associates, Inc., ("Consultant"). In consideration of the mutual covenants and conditions set forth herein, the parties agree as follows:

- **1.** <u>TERM</u>. This Agreement shall commence on January 24, 2013, and shall remain and continue in effect until tasks described herein are completed, but in no event later than June 30, 2013, unless sooner terminated pursuant to the provisions of this Agreement.
- **2.** <u>SERVICES</u>. Consultant shall perform the services and tasks described and set forth in Exhibit A, attached hereto and incorporated herein as though set forth in full. Consultant shall complete the tasks according to the schedule of performance which is also set forth in Exhibit A.
- **3.** <u>PERFORMANCE</u>. Consultant shall at all times faithfully, competently and to the best of his or her ability, experience, and talent, perform all tasks described herein. Consultant shall employ, at a minimum, generally accepted standards and practices utilized by persons engaged in providing similar services as are required of Consultant hereunder in meeting its obligations under this Agreement.

# 4. PREVAILING WAGES.

Pursuant to the provisions of Section 1773 of the Labor Code of the State of California, the City Council has obtained the general prevailing rate of per diem wages and the general rate for holiday and overtime work in this locality for each craft, classification, or type of workman needed to execute this Contract from the Director of the Department of Industrial Relations. These rates are on file with the City Clerk. Copies may be obtained at cost at the City Clerk's office of the City of Agoura Hills. Consultant shall provide a copy of prevailing wage rates to any staff or sub-contractor hired, and shall pay the adopted prevailing wage rates as a minimum. Consultant shall comply with the provisions of Sections 1773.8, 1775, 1776, 1777.5, 1777.6, and 1813 of the Labor Code. Pursuant to the provisions of 1775 of the Labor Code, Consultant shall forfeit to the City, as a penalty, the sum of \$25.00 for each calendar day, or portion thereof, for each laborer, worker, or mechanic employed, paid less than the stipulated prevailing rates for any work done under this contract, by him or by any subcontractor under him, in violation of the provisions of the Contract.

#### 5 PAYMENT.

A. The City agrees to pay Consultant monthly, in accordance with the payment rates and terms and the schedule of payment as set forth in Exhibit B, Payment Rates and Schedule, attached hereto and incorporated herein by this reference as though set forth in full, based upon actual time spent on the above tasks. Any terms in Exhibit B other than the payment rates and schedule of payment are null and void. This amount shall not exceed \$20,500.00

("Contract Price") for the initial Term of the Agreement unless additional payment is approved as provided in this Agreement.

The City Manager may approve additional work up to ten percent (10%) of the amount of the Contract Price. Any additional work in excess of this amount shall be approved by the City Council.

- B. Consultant shall not be compensated for any services rendered in connection with its performance of this Agreement which are in addition to those set forth herein, unless such additional services are authorized in advance and in writing by the City Manager. Consultant shall be compensated for any additional services in the amounts and in the manner as agreed to by the City Council and Consultant at the time City's written authorization is given to Consultant for the performance of said services.
- C. Consultant will submit invoices monthly for actual services performed. Invoices shall be submitted between the first and fifteenth business day of each month, for services provided in the previous month. Payment shall be made within thirty (30) days of receipt of each invoice as to all non-disputed fees. If the City disputes any of consultant's fees it shall give written notice to Consultant within thirty (30) days of receipt of an invoice of any disputed fees set forth on the invoice.

#### 6. SUSPENSION OR TERMINATION OF AGREEMENT WITHOUT CAUSE

- A. The City may at any time, for any reason, with or without cause, suspend or terminate this Agreement, or any portion hereof, by serving upon the consultant at least ten (10) days prior written notice. Upon receipt of said notice, the Consultant shall immediately cease all work under this Agreement, unless the notice provides otherwise. If the City suspends or terminates a portion of this Agreement such suspension or termination shall not make void or invalidate the remainder of this Agreement.
- B. In the event this Agreement is terminated pursuant to this Section, the City shall pay to Consultant the actual value of the work performed up to the time of termination, provided that the work performed is of value to the City. Upon termination of the Agreement pursuant to this Section, the Consultant will submit an invoice to the City pursuant to Section 4.

#### 7. <u>DEFAULT OF CONSULTANT</u>

- A. The Consultant's failure to comply with the provisions of this Agreement shall constitute a default. In the event that Consultant is in default for cause under the terms of this Agreement, City shall have no obligation or duty to continue compensating Consultant for any work performed after the date of default and can terminate this Agreement immediately by written notice to the Consultant. If such failure by the Consultant to make progress in the performance of work hereunder arises out of causes beyond the Consultant's control, and without fault or negligence of the Consultant, it shall not be considered a default.
- B. If the City Manager or his or her delegate determines that the Consultant is in default in the performance of any of the terms or conditions of this Agreement, it shall serve the Consultant with written notice of the default. The Consultant shall have (10) days after service

upon it of said notice in which to cure the default by rendering a satisfactory performance. In the event that the Consultant fails to cure its default within such period of time, the City shall have the right, notwithstanding any other provision of this Agreement, to terminate this Agreement without further notice and without prejudice to any other remedy to which it may be entitled at law, in equity or under this Agreement.

#### 8. OWNERSHIP OF DOCUMENTS

- A. Consultant shall maintain complete and accurate records with respect to sales, costs, expenses, receipts and other such information required by City that relate to the performance of services under this Agreement. Consultant shall maintain adequate records of services provided in sufficient detail to permit an evaluation of services. All such records shall be maintained in accordance with generally accepted accounting principles and shall be clearly identified and readily accessible. Consultant shall provide free access to the representatives of City or its designees at reasonable times to such books and records, shall give City the right to examine and audit said books and records, shall permit City to make transcripts there from as necessary, and shall allow inspection of all work, data, documents, proceedings and activities related to this Agreement. Such records, together with supporting documents, shall be maintained for a period of three (3) years after receipt of final payment.
- B. Upon completion of, or in the event of termination or suspension of this Agreement, all original documents, designs, drawings, maps, models, computer files containing data generated for the work, surveys, notes, and other documents prepared in the course of providing the services to be performed pursuant to this Agreement shall become the sole property of the City and may be used, reused or otherwise disposed of by the City without the permission of the Consultant. With respect to computer files containing data generated for the work, Consultant shall make available to the City, upon reasonable written request by the City, the necessary computer software and hardware for purposes of accessing, compiling, transferring and printing computer files.
- C. With respect to the design of public improvements, the Consultant shall not be liable for any injuries or property damage resulting from the reuse of the design at a location other than that specified in Exhibit A without the written consent of the Consultant.
- **9.** <u>INDEMNIFICATION</u>. The Consultant agrees to defend, indemnify, protect and hold harmless the City, its officers, officials, employees and volunteers from and against any and all claims, demands, losses, defense costs or expenses, including attorney fees and expert witness fees, or liability of any kind or nature which the City, its officers, agents and employees may sustain or incur or which may be imposed upon them for injury to or death of persons, or damage to property arising out of Consultant's negligent or wrongful acts or omissions arising out of or in any way related to the performance or non-performance of this Agreement, excepting only liability arising out of the negligence of the City.
- **10. INSURANCE REQUIREMENTS**. Consultant shall procure and maintain for the duration of the contract insurance against claims for injuries to persons or damages to property, which may arise from or in connection with the performance of the work hereunder by the Consultant, its agents, representatives, or employees.

- A. <u>Minimum Scope of Insurance</u>. Coverage shall be at least as broad as:
- 1) Insurance Services Office Commercial General Liability form No. CG 00 01 11 85 or 88.
- 2) Insurance Services Office Business Auto Coverage form CA 00 01 06 92 covering Automobile Liability, code 1 (any auto). If the Consultant owns no automobiles, a non-owned auto endorsement to the General Liability policy described above is acceptable.
- 3) Worker's Compensation insurance as required by the State of California and Employer's Liability Insurance. If the Consultant has no employees while performing under this Agreement, worker's compensation insurance is not required, but Consultant shall execute a declaration that it has no employees.
- 4) Professional Liability Insurance shall be written on a policy form providing professional liability for the Consultant's profession.

#### B. Minimum Limits of Insurance. Consultant shall maintain limits no less than:

- 1) General Liability: \$2,000,000 per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.
- 2) Automobile Liability: \$2,000,000 per accident for bodily injury and property damage.
- 3) Worker's Compensation as required by the State of California; Employer's Liability: One million dollars (\$1,000,000) per accident for bodily injury or disease.
- 4) Professional Liability coverage: Two million (\$2,000,000) per claim and in aggregate.
- C. <u>Deductibles and Self-Insured Retentions</u>. Any deductibles or self-insured retentions must be declared to and approved by the City Manager. At the option of the City Manager, either the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the City, its officers, officials, employees and volunteers; or the Consultant shall procure a bond guaranteeing payment of losses and related investigations, claim administration and defense expenses.
- D. <u>Other Insurance Provisions</u>. The general liability and automobile liability policies are to contain, or be endorsed to contain, the following provisions:
- 1) The City, its officers, officials, employees and volunteers are to be covered as additional insureds in respect to: liability arising out of activities performed by or on behalf of the Consultant; products and completed operations of the Consultant; premises owned, occupied or used by the Consultant; or automobiles owned, leased, hired or borrowed by the

Consultant. The coverage shall contain no special limitations on the scope of protection afforded to the City, its officers, officials, employees or volunteers.

- 2) For any claims related to this project, the Consultant's insurance coverage shall be primary insurance as respects the City, its officers, officials, employees and volunteers. Any insurance or self-insured maintained by the City, its officers, officials, employees or volunteers shall be excess of the Consultant's insurance and shall not contribute with it.
- 3) Any failure to comply with reporting or other provisions of the policies including breaches of warranties shall not affect coverage provided to the City, its officers, officials, employees or volunteers.
- 4) The Consultant's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.
- 5) Each insurance policy required by this clause shall be endorsed to state that coverage shall not be suspended, voided, canceled by either party, reduced in coverage or in limits except after thirty (30) days' prior written notice by certified mail, return receipt requested, has been given to the City.
- E. <u>Acceptability of Insurers</u>. Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A:VII, unless otherwise acceptable to the City. Self insurance shall not be considered to comply with these insurance requirements.
- F. <u>Verification of Coverage</u>. Consultant shall furnish the City with original endorsements effecting coverage required by this clause. The endorsements are to be signed by a person authorized by that insurer to bind coverage on its behalf. The endorsements are to be on forms provided by the City. All endorsements are to be received and approved by the City before work commences. As an alternative to the City's forms, the Consultant's insurer may provide complete, certified copies of all required insurance policies, including endorsements effecting the coverage required by these specifications.

#### 11. INDEPENDENT CONTRACTOR

- A. Consultant is and shall at all times remain as to the City a wholly independent contractor. The personnel performing the services under this Agreement on behalf of Consultant shall at all times be under Consultant's exclusive direction and control. Neither City nor any of its officers, employees, agents, or volunteers shall have control over the conduct of Consultant or any of Consultant's officers, employees, or agents except as set forth in this Agreement. Consultant shall not at any time or in any manner represent that it or any of its officers, employees or agents are in any manner officers, employees or agents of the City. Consultant shall not incur or have the power to incur any debt, obligation or liability whatever against City, or bind City in any manner.
- B. No employee benefits shall be available to Consultant in connection with the performance of this Agreement. Except for the fees paid to Consultant as provided in the

Agreement, City shall not pay salaries, wages, or other compensation to Consultant for performing services hereunder for City. City shall not be liable for compensation or indemnification to Consultant for injury or sickness arising out of performing services hereunder.

12. <u>LEGAL RESPONSIBILITIES</u>. The Consultant shall keep itself informed of all local, State and Federal ordinances, laws and regulations which in any manner affect those employed by it or in any way affect the performance of its service pursuant to this Agreement. The Consultant shall at all times observe and comply with all such ordinances, laws and regulations. The City, and its officers and employees, shall not be liable at law or in equity occasioned by failure of the Consultant to comply with this section.

#### 13. RELEASE OF INFORMATION

- A. All information gained by Consultant in performance of this Agreement shall be considered confidential and shall not be released by Consultant without City's prior written authorization. Consultant, its officers, employees, agents or subcontractors, shall not without written authorization from the City Manager or unless requested by the City Attorney, voluntarily provide declarations, letters of support, testimony at depositions, response to interrogatories or other information concerning the work performed under this Agreement or relating to any project or property located within the City. Response to a subpoena or court order shall not be considered "voluntary" provided Consultant gives City notice of such court order or subpoena.
- B. Consultant shall promptly notify City should Consultant, its officers, employees, agents or subcontractors be served with any summons, complaint, subpoena, notice of deposition, request for documents, interrogatories, request for admissions or other discovery request, court order or subpoena from any party regarding this Agreement and the work performed there under or with respect to any project or property located within the City. City retains the right, but has no obligation, to represent Consultant and/or be present at any deposition, hearing or similar proceeding. Consultant agrees to cooperate fully with City and to provide City with the opportunity to review any response to discovery requests provided by Consultant. However, City's right to review any such response does not imply or mean the right by City to control, direct, or rewrite said response.
- 14. NOTICES. Any notices which either party may desire to give to the other party under this Agreement must be in writing and may be given either by (I) personal service, (ii) delivery by a reputable document delivery service, such as but not limited to, Federal Express, that provides a receipt showing date and time of delivery, or (iii) mailing in the United States Mail, certified mail, postage prepaid, return receipt requested, addressed to the address of the party as set forth below or at any other address as that party may later designate by Notice. Notice shall be effective upon delivery to the addresses specified below or on the third business day following deposit with the document delivery service or United States Mail as provided above.

To City: City of Agoura Hills

30001 Ladyface Court

Agoura Hills, California 91301

Attention: City Manager

To Consultant: Kimley-Horn and Associates, Inc.

6800 Owensmouth Avenue, Suite 410

Attention: Jean Fares, Senior Vice President

**15.** <u>ASSIGNMENT</u>. The Consultant shall not assign the performance of this Agreement, nor any part thereof, nor any monies due hereunder, without prior written consent of the City. Upon termination of this Agreement, Consultant's sole compensation shall be payment for actual services performed up to, and including, the date of termination or as may be otherwise agreed to in writing between the City Council and the Consultant.

**16.** <u>LICENSES</u>. At all times during the term of this Agreement, Consultant shall have in full force and effect, all licenses required of it by law for the performance of the services described in this Agreement.

17. GOVERNING LAW. The City and Consultant understand and agree that the laws of the State of California shall govern the rights, obligations, duties and liabilities of the parties to this Agreement and also govern the interpretation of this Agreement. Any litigation concerning this Agreement shall take place in the municipal, superior, or federal district court with geographic jurisdiction over the City of Agoura Hills. In the event such litigation is filed by one party against the other to enforce its rights under this Agreement, the prevailing party, as determined by the Court's judgment, shall be entitled to reasonable attorney fees and litigation expenses for the relief granted.

18. PROHIBITED INTEREST. No officer, or employee of the City of Agoura Hills shall have any financial interest, direct or indirect, in this Agreement, the proceeds thereof, the Consultant, or Consultant's sub-contractors for this project, during his/her tenure or for one year thereafter. The Consultant hereby warrants and represents to the City that no officer or employee of the City of Agoura Hills has any interest, whether contractual, non-contractual, financial or otherwise, in this transaction, or in the business of the Consultant or Consultant's sub-contractors on this project. Consultant further agrees to notify the City in the event any such interest is discovered whether or not such interest is prohibited by law or this Agreement.

19. ENTIRE AGREEMENT. This Agreement contains the entire understanding between the parties relating to the obligations of the parties described in this Agreement. All prior or contemporaneous agreements, understandings, representations and statements, oral or written, are merged into this Agreement and shall be of no further force or effect. Each party is entering into this Agreement based solely upon the representations set forth herein and upon each party's own independent investigation of any and all facts such party deems material.

**20.** <u>AUTHORITY TO EXECUTE THIS AGREEMENT</u>. The person or persons executing this Agreement on behalf of Consultant warrants and represents that he or she has the authority to execute this Agreement on behalf of the Consultant and has the authority to bind Consultant to the performance of its obligations hereunder.

**IN WITNESS WHEREOF**, the parties hereto have caused this Agreement to be executed the day and year first above written.

CITY OF AGOURA HILLS
Denis Weber Mayor
ATTEST:
Kimberly M. Rodrigues, MMC City Clerk
APPROVED AS TO FORM:
Candice K. Lee, City Attorney
CONSULTANT
Kimley-Horn and Associates, Inc. 6800 Owensmouth Avenue, Suite 410 ATTN: Jean Fares phone: 818-227-2790 fax: 818-227-2797
By: Name: Title:

By: Name:	
Title:	
[Signature:	s of Two Corporate Officers Required l

#### **EXHIBIT A**

#### TASKS TO BE PERFORMED

#### The specific elements (scope of work) of this service include:

Kimley-Horn and Associates, Inc., (Consultant) shall provide construction engineering services relating to Agoura Road Widening Project – Phase 1 Canwood Street Improvements.

#### Task 1. Bid Assistance.

Consultant shall attend up to one (1) pre-bid meeting to answer questions and assist in reviewing bids from the contractors. We will also provide bid clarifications or addenda in written format to respond to clarifications requested by the contractors during the bid process. This task assumes up to twenty (20) hours would be required. (Fee: \$3,500)

Deliverables: Written Bid Clarifications/Addenda

# Task 2. Construction Phase Meetings.

Consultant shall attend up to six (6) meetings during this phase. Meetings shall include kick off meeting (1), site progress meetings/requested periodic site observations (3), and punch list/jobsite walk (2). Consultant shall assist the City in preparing and tracking meeting minutes for the meetings we are requested to attend. (*Fee: \$5,000*)

The purpose of Consultant's site visits will be to enable Consultant to better carry out the duties and responsibilities specifically assigned in this Agreement to Consultant, and to provide Client a greater degree of confidence that the completed Work will conform in general to the Contract Documents. Consultant shall not, during such visits or as a result of such observations of Contractor's work in progress, supervise, direct, or have control over Contractor's work, nor shall Consultant have authority over or responsibility for the means, methods, techniques, equipment choice and usage, sequences, schedules, or procedures of construction selected by Contractor, for safety precautions and programs incident to Contractor's work, nor for any failure of Contractor to comply with laws and regulations applicable to Contractor's furnishing and performing the Work. Accordingly, Consultant neither guarantees the performance of any Contractor nor assumes responsibility for any Contractor's failure to furnish and perform its work in accordance with the Contract Documents.

Deliverables: Meeting Minutes

#### Task 3. Submittal/Request for Information (RFI)/Field Change Review.

Consultant shall coordinate with the City in reviewing and responding to reasonable and appropriate contractor submittals and RFIs. Submittal review and RFI responses will be documented and organized into a file to be turned over to the City at the completion of the construction activity. This task also includes assisting the City in reviewing contractor change

orders. Any orders authorizing variations from the Contract Documents will be made by City. This task assumes up to sixty (60) hours would be required. (Fee: \$8,000)

Deliverables: Submittal/RFI Log & File

*Limitation of Responsibilities*. Consultant shall not be responsible for the acts or omissions of any Contractor, or of any of their subcontractors, suppliers, or of any other individual or entity performing or furnishing the Work. Consultant shall not have the authority or responsibility to stop the work of any Contractor.

#### Task 4. Record Plan Preparation.

Consultant shall prepare record plans based on the redline markups of field changes provided by the contractor. The plans shall be updated in AutoCAD with delta and clouding of the changes, as requested by the City. This task assumes up to thirty (30) hours would be required. (*Fee:* \$4,000)

Deliverables: Record Plans in PDF and AutoCAD

# **EXHIBIT B**

# PAYMENT RATES AND SCHEDULE



# KIMLEY-HORN AND ASSOCIATES, INC.

## BILLING RATE SCHEDULE AGOURA HILLS – AGOURA ROAD WIDENING PROJECT

Effective thru June 30, 2013

## **OFFICE**

ADMINISTRATIVE STAFF	\$75
CADD TECHNICIAN	\$100
JUNIOR ANALYST	\$115
DESIGNER TECHNICIAN	\$125
DESIGNER ENGINEER	\$150
PROJECT MANAGER	\$185
SENIOR PROFESSIONAL/QA/QC	\$225

Note: Billing Rates are reviewed yearly and are adjusted as necessary.