

REPORT TO CITY COUNCIL

DATE: DECEMBER 16, 2020

TO: HONORABLE MAYOR AND MEMBERS OF THE CITY COUNCIL

FROM: NATHAN HAMBURGER, CITY MANAGER

BY: LOUIS CELAYA, DEPUTY CITY MANAGER

SUBJECT: GI INDUSTRIES/WASTE MANAGEMENT RESIDENTIAL SOLID WASTE RATE ESCALATION AND CONSIDER REQUEST FOR ADDITIONAL SOLID WASTE RATE ADJUSTMENT FOR 2021

On December 16, 2016, the City Council approved a new solid waste franchise agreement with GI/Waste Management Industries (Waste Management) for the provision of residential solid waste services. The new franchise agreement commenced on January 1, 2017, and will terminate June 30, 2023.

Per Section 5.4.1 of the solid waste agreement, Waste Management is entitled to future adjustments (escalation) annually. All solid waste rates are subject to escalation beginning January 1 of each year, and Waste Management is required to notify its customers at least fifteen (15) days prior to the rate increase. For this escalation request, January 1, 2021, is the beginning date the new rates will become effective. Escalation only reflects adjustments in the Consumer Price Index (CPI) for the twelve-month period ending September 30 of each year. For the 2019-2020 period, the CPI adjustment is 2.14%. Staff and the City's solid waste consultant have reviewed and confirmed that the rates being proposed (attached) reflect the CPI adjustment.

For the standard solid waste residential curbside service level (Level 1 – 64 gal trash, 64 gal recycle, 96 gal yard), this will equate to a \$.63 cost increase. Additional curbside service levels will see increases ranging from \$.44 to \$1.07, depending on the service level being used by the customer. For the residential bins service rates, the standard service (3 yd. trash bin @ 1x/wk.) will result in a \$2.07 increase. Additional bin service levels will see increases ranging from \$3.00 to \$9.00, depending on the service level being used by the customer. It should be noted that while there are projected increases, the three curbside service levels identified as “Minican, Level 1, and Level 2” will not see an increase as a result of rate protection language in the current agreement. Additionally, residential bin customers at the standard service will also see the same result.

In addition to the CPI escalation for 2021, the current agreement permits Waste Management to request an additional solid waste rate adjustment. For the second year, Waste Management has requested an additional solid waste rate adjustment (SWRA) for operation costs. This year's SWRA is being requested to reflect the landfill tipping rate

increases at the Simi Valley Landfill and Recycling Center. There was a 4% increase (\$3.50) at the landfill from the 2020 calendar year. The facility is owned and operated by Waste Management.

Should the City Council approve the SWRA request, it will result in an additional cost added to the CPI adjustment. This would result in an overall cost increase ranging from 2.78% to 3.67%. For the standard solid waste residential curbside service level, the overall cost increase would range from \$.57 to \$2.01 depending on the service level being used. On the residential bins service side, the overall cost increase would range from \$2.49 to \$24.11 depending on the service level being used.

It should be noted under the escalation and SWRA request that was authorized for 2020, residential customers saw cost increases ranging from 9% to 13% in their refuse bills. Additionally, as the City Council is aware, the current COVID-19 pandemic has impacted many residents, and the SWRA would be an additional cost on top of the CPI escalation adjustment.

Per the agreement, any SWRA must be substantiated with supporting documentation. The City's solid waste consultant Solid Waste Solutions Inc. (SWS, Inc.) has received supporting documentation (attached) from Waste Management and verified these cost increases.

For 2020, Waste Management continues to demonstrate compliance with the agreement by providing the required residential refuse services and timely submittals of diversion reports and fees. As in the prior years, they successfully continue to implement the residential Household Hazardous Waste and Electronic Waste Collection Program at no cost, implement the limited residential organics program as required under the agreement, and continue to assist the City with its State mandatory solid waste diversion requirement. This year, Waste Management is assisting the City with identifying customer accounts in our commercial sector that will require establishments of commercial and organics collection to comply with State legislation requiring these programs. Additionally, Waste Management will be working with staff in 2021 to prepare for the implementation of the Senate Bill 1383 (organics collection). Waste Management has also been instrumental assisting in the removal of illegal dumpings being experienced this year throughout the City. Their response to these reports have been either same day or with one service day.

Finally, as part of the residential agreement, Waste Management is required to adhere to specific service performance standards (i.e., collection reliability, collection quality, customer responsiveness, etc.) that are connected to monetary penalties for non-compliance. For 2020, the City and its solid waste consultant received no complaints attributed to service performance standards. Internally, Waste Management reported 260 complaints received. These reports were attributed to missed pickups. The 2020 missed pickup complaints represent approximately 0.04% of the total customers served.

Waste Management continues to demonstrate overall excellent customer service, with same-day or next-day responses or actions and immediate responses to staff inquiries and requests. Additionally, Waste Management continues their long-term involvement in many community programs and events. Based on Waste Management's performance and compliance with the agreement, the escalation CPI increase of 2.14% is approved and will be implemented effective January 1, 2021. The additional solid waste adjustment request will require consideration by the City Council.

RECOMMENDATION

Staff respectfully recommends:

- 1) The City Council receive and file the report for the solid waste rate escalation increase (2.14%) for residential solid waste services for 2020; and
- 2) Consider the additional solid waste rate adjustment request being submitted by Waste Management; or
- 3) Not consider the additional solid waste rate adjustment request being submitted by Waste Management

Attachments: Curbside Service /Condo/Townhome Residential Rates – 2021 (CPI Only)
Residential Bin Rates – 2021 (CPI Only)
Curbside Service /Condo/Townhome Residential Rates – 2021 (CPI & SWRA)
Residential Bin Rates – 2021 (CPI & SWRA)



G.I. Industries

195 W. Los Angeles Ave
Simi Valley, CA. 93065
(805) 522-9400/(818) 782-2474
(805) 581-5407 Fax

November, 04 2020

City of Agoura Hills
30001 Lady Face Ct
Agoura Hills, CA. 91301
Attn: Louis Celaya

Dear Mr. Celaya;

Waste Management always strives to offer excellent solid waste and recycling alternatives at competitive prices. Providing the City of Agoura Hills with quality service is our number one priority. In order to maintain our caliber of service we must sometimes revise our pricing structure to accommodate the costs involved in transporting, handling and disposing of your waste.

Due to a very challenging economic environment, it is simply beyond our control. Pursuant to section 5.3.1 Escalation we are requesting an increase effective January 1, 2021, as follows:

- 2020 current Residential rate: \$29.34 basic service
- 2020 CPI = 2.14% = \$0.63
- 2021 SW Disposal Adjustment = \$0.25
- 2021 new Residential rate: \$30.22 basic service

Upon the City's approval, WM will send a written notification to all our customers via U S mail.

We appreciate your business and look forward to our continued service with the City of Agoura Hills. If you have any additional questions please do not hesitate to call me at (805) 955-4301.

Sincerely,
Waste Management

A handwritten signature in black ink, appearing to read "Michael E. Smith".

Michael E. Smith
Director of Operations



Statement for Rate Review

Collection Reliability

Waste Management has always met or exceeded all collection requirements in accordance with the Residential Franchise Agreement. WM has furnished new start customers with necessary equipment within 24 hours of notice of start date. To date WM has never failed to complete any route collection service on a scheduled day, all miss picks will be collected within 24 hours of notification.

Collection Quality

Waste Management performs ongoing routine inspections on all residential carts to ensure containers are in good working order, left standing after collection and uniform color with appropriate markings. Never at any time do WM drivers leave a site that has had a spill occurrence, Route Supervisors are notified and clean up starts immediately. WM starts collection at 7 am as stated in the Franchise Agreement. All equipment requests are delivered within 24 to 48 hours, in some cases if possible same day.

Customer Responsiveness

At this time Waste Management has no unresolved complaints to address with any residential customer. WM is always quick to find solutions and resolve every issue because our Route Supervisors perform personal visits to each and every situation that may arise. WM is committed to providing the highest level of customer service. No equipment is allowed out of facility that is not in like new condition.

Timeliness of Submissions to the City

Pursuant to the Franchise Agreement, Waste Management is in compliance with all reporting requirements, quarterly and annually.

Accuracy of Billing

Waste Management has billed all residential customers by type of service, with a due date and in accordance with the approved rate schedule.

Implementation of Public Education Plan

Waste Management has performed all public education plans set forth to meet all required deadlines.

Imposition of Liquidated Damages

Waste Management is not aware of any occurrences of events at this time through customer complaints or other investigation that would require liquidated damages. WM has not received a notice from the city of an incident of non-performance.

Amount & Timing of Payment

Waste Management has never been assessed by the City of Agoura Hills to pay for an assessment of Liquidated Damages.

Extension of Time of Performance

Since the inception of the Franchise Agreement July 2007 there has not been any interruption or discontinuance of service due to natural causes or other. WM has never asked for an extension for delayed services.

Assurance of Performance

Waste Management has made a commitment to the City of Agoura Hills to provide world class service to their customers and the environment. At no time during the beginning of the Franchise Agreement has WM provided untimely or unsatisfactory service.

SIMI VALLEY LANDFILL AND RECYCLING CENTER

Service and Fee Schedule

	Ventura County (or outside CA)	**Non-Ventura County (within CA)
Disposal Materials*		
Municipal Solid Waste (MSW)	\$73.50/ton	\$77.50/ton
MSW - Transfer Trailers	\$66.00/ton	\$70.00/ton
MSW - Pick-up trucks to height of cab or trailers 8 feet and under***	\$47.00/load	\$50.00/load
MSW - Cars up to 500 lbs	\$28.50 min.	\$31.50 min.
Recyclable Materials*		
Asphalt & Concrete (clean only)	\$31.50/ton	\$34.02/ton
Dirt (clean only)	\$31.50/ton	\$34.02/ton
Mixed Inerts (clean only)	\$38.00/ton	\$41.31/ton
Construction & Demolition (C&D) for Processing	\$73.50/ton	\$77.50/ton
C&D - Pick-up trucks to height of cab or trailers 8 feet and under***	\$47.00/load	\$50.00/load
C&D - Cars up to 500 lbs	\$28.50 min.	\$31.50 min.
C&D Certification	Addl. \$7.50/ton	Addl. \$7.50/ton
Wood and Greenwaste	\$73.50/ton	\$77.50/ton
Wood and Greenwaste - Pick-up trucks to height of cab or trailers 8 feet and under***	\$47.00 min.	\$50.00 min.
Food Waste	\$110.00/ton	\$118.80/ton
Special Handling Waste*		
Industrial, Process, & Sewage Sludge Wastes (pre-approval required)	\$73.50/ton	\$77.50/ton
Preservative Treated Wood, Treated Medical Waste (pre-approval required)	\$83.50/ton	\$87.50/ton
Non Friable Asbestos (pre-approval required)	\$147.00/ton	\$151.00/ton
Drums (pre-approval required)	\$100.00 ea.	\$100.00 ea.
Appliances	\$19.00 ea.	\$19.00 ea.
Dead Livestock	\$135.00 ea.	\$139.00 ea.
Tires: Motorcycle	\$6.50 ea.	\$6.50 ea.
Tires: Passenger/pick-up truck	\$11.50 ea.	\$11.50 ea.
Tires: Large truck	\$31.00 ea.	\$31.00 ea.
Tires: Off-road/heavy equipment	\$240.00 ea.	\$240.00 ea.
Hard-to-handle items (charged on a case-by-case basis)	\$100.00 to \$250.00 ea.	\$100.00 to \$250.00 ea.
Vehicle Weights Only	\$10.00 ea.	\$10.00 ea.

Non-Acceptable Materials

- Hazardous materials, including but not limited to:
 - Batteries
 - Automotive fluids (fuel, antifreeze, oils)
 - Paint, lacquer, stain, thinner, varnish, and wood preservatives
 - Chemicals of any kind (pool chemicals, pesticides, weed killer)
- Televisions and Computer Monitors
- Fluorescent Light Tubes and Ballasts
- Liquids
- Water-Soluble Solids (salts, borax, lye, caustics/acids)
- Biological/Medical Waste
- Empty Containers (that may have contained or have contained hazardous materials)
- Septic Tank or Chemical Toilet Waste
- Automobile Bodies
- Radioactive Materials
- Universal Waste

For information about disposing of prohibited material, household hazardous waste collection event dates, times and locations; and other waste-related information, please contact your local City or the County at the number below.

City of Simi Valley	www.simivalley.org	805-583-6321
City of Moorpark	www.moorparkca.gov	805-517-6241
City of Thousand Oaks	www.toaks.org	805-449-7283
County of Ventura	www.vcpublishing.com	805-658-4323

Hours of Operation

Monday-Saturday, 7:00am - 4:00pm
 Open 3rd Sunday of every month from 10:00am - 4:00pm
 All vehicles must be unloaded by 4:30pm Monday-Saturday.
 No refunds for partially unloaded vehicles.

2801 Madera Road, Simi Valley, CA 93065
 Phone (805) 579-7267 Fax (805) 579-7482
www.KeepingVenturaCountyClean.com

Payment Information

No cash or checks accepted, only credit or debit cards. To open an account, call (805) 579-7267. Volume discounts are available by contract. Please inquire with the District Manager for details. There is a one ton minimum on all per ton charges. We reserve the right to refuse any load.

All Ventura County customers (excluding local Jurisdiction Contract Collectors) will be required to fill out a "Waste Origin Reporting Form." State law requires all loads to be securely covered.

* CIWAMP fee of \$.05/ton collected on all disposed tons, excluding waste collected from Contract Collectors with any Ventura County jurisdiction

** Non-Ventura County materials originating within California.

*** Per ton charge will apply if any minimum vehicle exceeds one ton



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SIMI VALLEY LANDFILL AND RECYCLING CENTER

Important Information

Random Load Checks

This facility conducts load checks. Illegal disposal of materials may result in further action as described by State law. Please cooperate with landfill personnel if they request to inspect and document your refuse load.

No Scavenging Allowed

To protect human health and the environment, State law prohibits the removal, from this facility, of any materials intended for disposal. Materials recovered and recycled in accordance with State issued permits excluded.

Recyclable Material Definitions

Clean Dirt: Granular soil such as clay, sand, or silt that breaks apart when handled by light duty construction equipment such as small backhoe or skip loader. No trash, metal, or wood. Less than 10% root and/or grass contamination. *Loads with these contaminants will be charged as MSW.* Loads with excessive rock, concrete, or asphalt will be charged as "Mixed Inert" as described below.

Clean Asphalt/Concrete: Any combination of rock, concrete, gravel, brick, asphalt, or asphalt grindings which is less than 24 inches in any 2 dimensions. Loads containing debris exceeding this size limitation will be charged as MSW. Loads greater than 6 feet in any dimension may be assessed an additional handling fee (hard-to-handle fee). Concrete debris should have minimal re-bar protruding from the individual pieces of concrete. No trash, excessive metal, wood, roots, or grass contaminants. *Loads with these contaminants will be charged as MSW.* Loads with soil content greater than 10% will be charged as "Mixed Inert" as described below.

Mixed Inerts: Any combination of Clean Dirt (as described above) and Clean Asphalt/Concrete (as described above). No trash, metal, or wood. Less than 10% root and/or grass contamination. *Loads with these contaminants will be charged as MSW.*

Woodwaste and Greenwaste: Any combination of clean wood, dimensional lumber (no painted or treated wood), grass, branches, leaves, and other plant matter. Minimal roots and soil content allowed. No trash, recyclables, palm fronds, yucca plants, and ice plants allowed. Loads with these contaminants will be charged as trash.

Construction and Demolition (C&D): Combination of materials derived from construction activities such as: lumber, drywall, glass, metal, roofing material, tile, carpeting, window coverings, plastic pipe, concrete, asphalt, air ducting, appliances, furnishings and fixtures, plant material, cardboard packaging, and tools. All materials must be free of lead paint, chemical additives and asbestos and contain less than 1% putrescible waste. Demolition projects must provide demolition permit. C&D Certification available for an additional fee per ton.

Industrial & Sewage Sludge Waste Requires Pre-Approval

Industrial wastes, non friable asbestos, treated wood, and municipal waste water treatment plant sludges all require pre-approval prior to delivery and acceptance. Loads not pre-approved will be rejected. For these types of wastes, please contact our office at (805) 579-7267 or visit www.wmsolutions.com.

Additional Services

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Disposal Materials*		
Municipal Solid Waste (MSW)	\$70.00/ton	\$74.00/ton
MSW - Transfer Trailers	\$62.00/ton	\$66.00/ton
MSW - Pick-up trucks to height of cab or trailers 8 feet and under***	\$45.00/load	\$48.00/load
MSW - Cars up to 500 lbs	\$27.00 min.	\$30.00 min.
Recyclable Materials*		
Asphalt & Concrete (clean only)	\$30.00/ton	\$32.40/ton
Dirt (clean only)	\$30.00/ton	\$32.40/ton
Mixed Inerts (clean only)	\$36.00/ton	\$39.13/ton
Construction & Demolition (C&D) for Processing	\$70.00/ton	\$74.00/ton
C&D - Pick-up trucks to height of cab or trailers 8 feet and under***	\$45.00/load	\$48.00/load
C&D - Cars up to 500 lbs	\$27.00 min.	\$30.00 min.
C&D Certification	Addl. \$7.50/ton	Addl. \$7.50/ton
Wood and Greenwaste	\$70.00/ton	\$74.00/ton
Wood and Greenwaste - Pick-up trucks to height of cab or trailers 8 feet and under***	\$45.00 min.	\$48.00 min.
Food Waste	\$105.00/ton	\$113.40/ton
Special Handling Waste*		
Industrial, Process, & Sewage Sludge Wastes (pre-approval required)	\$70.00/ton	\$74.00/ton
Preservative Treated Wood, Treated Medical Waste (pre-approval required)	\$80.00/ton	\$84.00/ton
Non Friable Asbestos (pre-approval required)	\$140.00/ton	\$144.00/ton
Drums (pre-approval required)	\$95.00 ea.	\$95.00 ea.
Appliances	\$18.00 ea.	\$18.00 ea.
Dead Livestock	\$130.00 ea.	\$134.00 ea.
Tires: Motorcycle	\$6.00 ea.	\$6.00 ea.
Tires: Passenger/pick-up truck	\$11.00 ea.	\$11.00 ea.
Tires: Large truck	\$30.00 ea.	\$30.00 ea.
Tires: Off-road/heavy equipment	\$230.00 ea.	\$230.00 ea.
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- * CIWMP fee of \$.05/ton collected on all disposed tons, excluding waste collected from Contract Collectors with any Ventura County jurisdiction
- ** Non-Ventura County materials originating within California.
- *** Per ton charge will apply if any minimum vehicle exceeds one ton



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Industrial & Sewage Sludge Waste Requires Pre-Approval

Industrial wastes, non friable asbestos, treated wood, and municipal waste water treatment plant sludges all require pre-approval prior to delivery and acceptance. Loads not pre-approved will be rejected. For these types of wastes, please contact our office at (805) 579-7267 or visit www.wmsolutions.com.

Additional Services

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**THINK GREEN®**

Agoura Hills – Waste Management Complaints

Complaints covering 3rd quarter 2019 through 3rd quarter 2020

2 Cart not emptied

6 Green waste missed

81 Missed pick ups

6 Recycled missed

10 Entire street missed

25 Trash missed

130 total missed pickups.

RESIDENTIAL CURBSIDE SERVICE/CONDO-TOWNHOME RATES 2021 (with CPI escalation only)

Curbside Service	Trash Cart	Recycle Cart	Yard Cart	Monthly Rate			
Minican	Blue 32	Grey 64	Green 96	\$ 20.39			
Level 1	Blue 64	Grey 64	Green 96	\$ 29.34			
Level 2	Blue 96	Grey 64	Green 96	\$ 35.33			
Level 3	2 -Blue 64	Grey 64	Green 96	\$ 52.50			
Level 4	1-64 & 1-96	Grey 64	Green 96	\$ 58.93			
Level 5	2-Blue 96	Grey 64	Green 96	\$ 59.81			
Condos/Townhomes	Trash Cart	Recycle Cart	Yard Cart	Rate per unit			
	Blue 32	Grey 64	n/a	\$ 15.27			
	Blue 64	Grey 64	n/a	\$ 22.30			
	Blue 96	Grey 64	n/a	\$ 29.36			
Valet/pullout service				\$ 15.36			

SERVICE OPTIONS

RATE

Start Charge	\$23.20	
Cut Off Restart Fee	\$23.20	
Customer Service Credit Card Processing Fee	\$9.38	
Senior Discount	15%	
Third Additional 96 gal Trash Cart	\$18.47	
Third Additional 64 gal Trash Cart	\$12.29	
Additional 64 gal Recycle Cart (2 nd N/C)	\$4.84	After two carts
Additional 96 gal Recycle Cart (2 nd N/C)	\$4.84	After two carts
Additional 96 gal Green Waste cart	\$3.62	
96 gal Yard/Manure Cart	\$10.37	
Additional 96 gal Yard/Manure Cart	\$10.37	
Recycle Contamination Fee	\$28.83	
Green Waste Contamination Fee	\$28.83	
Extra Pick Up on scheduled service day (bag)	\$3.69	Per bag
Extra Pick Up on scheduled service day (cart)	\$6.11	Per cart
Extra Pick Up on non-scheduled service day	\$29.56*	
*For 3 carts or 6 bags. Anything over this amount is extra. See Above		
Bulky Items Pick Up	4 items total; 2 trips per calendar year	
Additional Bulky Items Pick-ups	\$29.25	

RESIDENTIAL BIN RATES 2021 (w/ CPI escalation only)

RESIDENTIAL & MULTI-FAMILY TRASH BINS RATES

1.5 yd. Trash Bin:	1x Week	\$ 80.13	5x Week	\$ 318.84
	2x Week	\$ 144.93	6x Week	\$ 376.83
	3x Week	\$ 202.91		
	4x Week	\$ 256.32		

3 yd. Trash Bin:	1x Week	\$ 97.33	5x Week	\$ 391.30
	2x Week	\$ 173.91	6x Week	\$ 463.76
	3x Week	\$ 246.38		
	4x Week	\$ 318.84		

4 yd. Trash Bin:	1x Week	\$ 103.73	5x Week	\$ 463.76
	2x Week	\$ 192.87	6x Week	\$ 550.73
	3x Week	\$ 281.91		
	4x Week	\$ 376.83		

RESIDENTIAL & MULTI-FAMILY RECYCLE BINS RATES

1.5 yd. Trash Bin:	1x Week	\$ 36.67	5x Week	\$ 182.46
	2x Week	\$ 73.04	6x Week	\$ 218.96
	3x Week	\$ 109.42		
	4x Week	\$ 146.10		

3 yd. Trash Bin:	1x Week	\$ 43.62	5x Week	\$ 205.75
	2x Week	\$ 85.83	6x Week	\$ 245.74
	3x Week	\$ 125.70		
	4x Week	\$ 165.86		

4 yd. Trash Bin:	1x Week	\$ 49.42	5x Week	\$ 223.19
	2x Week	\$ 93.95	6x Week	\$ 265.52
	3x Week	\$ 138.47		
	4x Week	\$ 180.98		

RESIDENTIAL CURBSIDE SERVICE/CONDO-TOWNHOME RATES 2021 (with CPI escalation & SWRA)

Curbside Service	Trash Cart	Recycle Cart	Yard Cart	Monthly Rate			
Minican	Blue 32	Grey 64	Green 96	\$ 20.39			
Level 1	Blue 64	Grey 64	Green 96	\$ 29.34			
Level 2	Blue 96	Grey 64	Green 96	\$ 35.33			
Level 3	2 -Blue 64	Grey 64	Green 96	\$ 53.00			
Level 4	1-64 & 1-96	Grey 64	Green 96	\$ 59.57			
Level 5	2-Blue 96	Grey 64	Green 96	\$ 60.57			
Condos/Townhomes	Trash Cart	Recycle Cart	Yard Cart	Rate per unit			
	Blue 32	Grey 64	n/a	\$ 15.40			
	Blue 64	Grey 64	n/a	\$ 22.55			
	Blue 96	Grey 64	n/a	\$ 29.74			
Valet/pullout service				\$ 15.36			

SERVICE OPTIONS

RATE

Start Charge	\$23.20	
Cut Off Restart Fee	\$23.20	
Customer Service Credit Card Processing Fee	\$9.38	
Senior Discount	15%	
Third Additional 96 gal Trash Cart	\$18.47	
Third Additional 64 gal Trash Cart	\$12.29	
Additional 64 gal Recycle Cart (2 nd N/C)	\$4.84	After two carts
Additional 96 gal Recycle Cart (2 nd N/C)	\$4.84	After two carts
Additional 96 gal Green Waste cart	\$3.62	
96 gal Yard/Manure Cart	\$10.37	
Additional 96 gal Yard/Manure Cart	\$10.37	
Recycle Contamination Fee	\$28.83	
Green Waste Contamination Fee	\$28.83	
Extra Pick Up on scheduled service day (bag)	\$3.69	Per bag
Extra Pick Up on scheduled service day (cart)	\$6.11	Per cart
Extra Pick Up on non-scheduled service day	\$29.56*	
*For 3 carts or 6 bags. Anything over this amount is extra. See Above		
Bulky Items Pick Up	4 items total; 2 trips per calendar year	
Additional Bulky Items Pick-ups	\$29.25	

RESIDENTIAL BIN RATES 2021 (w/ CPI escalation & SWRA)

RESIDENTIAL & MULTI-FAMILY TRASH BINS RATES

1.5 yd. Trash Bin:	1x Week	\$ 81.70	5x Week	\$ 322.77
	2x Week	\$ 146.50	6x Week	\$ 381.55
	3x Week	\$ 205.27		
	4x Week	\$ 259.46		
3 yd. Trash Bin:	1x Week	\$ 97.33	5x Week	\$ 399.16
	2x Week	\$ 177.05	6x Week	\$ 473.19
	3x Week	\$ 251.10		
	4x Week	\$ 325.13		
4 yd. Trash Bin:	1x Week	\$ 103.73	5x Week	\$ 474.24
	2x Week	\$ 192.87	6x Week	\$ 563.30
	3x Week	\$ 281.91		
	4x Week	\$ 385.21		

RESIDENTIAL & MULTI-FAMILY RECYCLE BINS RATES

1.5 yd. Trash Bin:	1x Week	\$ 36.67	5x Week	\$ 182.46
	2x Week	\$ 73.04	6x Week	\$ 218.96
	3x Week	\$ 109.42		
	4x Week	\$ 146.10		
3 yd. Trash Bin:	1x Week	\$ 43.62	5x Week	\$ 205.75
	2x Week	\$ 85.83	6x Week	\$ 245.74
	3x Week	\$ 125.70		
	4x Week	\$ 165.86		
4 yd. Trash Bin:	1x Week	\$ 49.42	5x Week	\$ 223.19
	2x Week	\$ 93.95	6x Week	\$ 265.52
	3x Week	\$ 138.47		
	4x Week	\$ 180.98		