

Agoura Hills is going 100% Green Power!

In October, clean energy produced by sources like the sun and wind will be used to power homes and businesses in Agoura Hills.

This will reduce 44,547 metric tons of greenhouse gas emissions, annually, which is like planting 735,022 trees or taking 9,667 cars off the road. Thank you, Agoura Hills!



What does this mean for you?

Because it costs a bit more for clean energy, a typical bill for residents and small businesses will go up by approximately 3.5%, or about \$6-\$7 a month. To offset this cost, you could simply turn your thermostat up during the summer by 2 degrees!

And because Clean Power Alliance cares about the communities it serves, we offer many customer assistance programs. In fact, 1/3 of our customers receive some sort of bill assistance!

Customers still have the Power of Choice with CPA. Regardless of your community's default rate selection, you can always switch to one of Clean Power Alliance's other two rate options, Lean Power or Clean Power, or opt-out and return to Southern California Edison. The default change does not affect any customer who has already taken action to change their CPA service. So, if a customer already opted up, down, or out, their rate plan will not change.



If you want to stay on your current rate plan, just give CPA a call at **888-585-3788** or email customerservice@cleanpoweralliance.org. You can learn more about other rate options at cleanpoweralliance.org/compare.



Default Rate Changes Frequently Asked Questions (FAQ)

1. Why would my city make this decision?

Because CPA is organized around local control and choice, city and county member agencies are given the opportunity to change their community's default rate on an annual basis. One common reason is to increase amount of renewable energy being provided to their community in order to protect the health of their residents and future generations by reducing their community's harmful emissions.

2. I am so confused about my bill? If CPA is my provider, why does SCE send me my bill?

We understand. Southern California Edison (SCE) sends your monthly bill, which includes your SCE charges for electricity delivery followed by your Clean Power Alliance charges for electricity supply/generation. Please note that Clean Power Alliance is NOT an added fee; it simply replaces SCE's supply/generation charges. In fact, CPA only accounts for about 1/3 of your monthly bill.

3. Am I paying more with CPA than if I were an SCE customer?

Currently, all our rate products are more expensive than SCE rates. However, that was not the case last year and may not be the case next year. Our rates may be higher than our competitor for the first time, but we remain competitive. While rates fluctuate as they are impacted by market conditions and other variables, our commitment to our customers and communities we serve is a constant. Our actions demonstrate our continued commitment to ensure everyone has access to affordable clean power options while we invest in the many communities, we serve through job creation and customer programs.

4. What if I've already opt-ed down to Lean or Clean, do I have to do it again?

If you've already taken action to choose a rate, you will remain on that rate. With CPA, you have the Power of Choice.

5. How can I save money? I cannot afford a rate increase.

We realize this is a difficult time for our customers. You have some options:

- We have three rate options Lean, Clean and 100% Green. If you are price sensitive, the Lean Energy option is the least expensive and closest to SCE's current rate.
- Please consider opting down before opting out. You can visit cleanpoweralliance.org/compare to learn more about your choices.
- Please visit cleanpoweralliance.org/CPAbillhelp to find out which customer assistance programs you may qualify for to help manage your electricity bill in this difficult time.

6. What is the value of this cleaner energy choice?

All three of our rate products provide superior value at competitive rates. In addition to cleaner energy choices, with CPA you are investing in your community because our revenue goes back into local programs that benefit our customers and the communities we serve, while creating jobs.

7. Tell me more about my options:

With CPA, for the first time you have choices:

Lean Power

Make your community a better place with CPA's Lean Power. CPA's Lean Power is the most affordable way to reliable power, while also benefiting you and your neighbors. 40% of Lean Power comes from emissions-free hydroelectric sources. Lean Power costs \$6 dollars more per \$100 than our competitor, but is cleaner.

Clean Power

This option allows you to receive energy that is 50% clean power (40% renewable power and 10% hydroelectricity) without breaking the bank. Your rates will be competitive, and we reinvest our revenue back into serving you and your neighbors through customer programs, community reliability projects, and job creation. Clean Power costs about about \$7 per \$100 more than our competitor.

100% Green Power

It comes from 100% renewable energy sources – like wind, solar and geothermal. Because these sources do not create emissions, you are making the world a better place by choosing to pay a small premium compared to our other products. All our revenue is reinvested into serving you and your neighbors by creating a clean energy economy and jobs through a fiscally responsible and visionary community-focused power provider. Green Power costs about \$10 per \$100 more than our competitor, but allows you to reduce GHGs by using 100% renewable energy sources. If you decide to opt-out you have two choices:

Choice 1: Return to SCE service as soon as possible. Under this option, you will be subject to SCE's transitional bundled service (TBS) rates during your first six months back with SCE. TBS rates are based on current electricity market rates, which could be lower or higher than SCE's standard bundled rates and are subject to change by SCE throughout the six-month period. After six months, you will be returned to SCE's standard rates. For more information on TBS rates, contact SCE at 800-974-2356 or visit sce.com. We urge caution in selecting this option because this option could result in rates spikes as you will be subject to the prevailing market conditions, which include higher rates during the summer months. Based on our experience with energy prices last year, we do not suggest this option.

Choice 2: Return to SCE service after six months advance notice to SCE. Under this option, you will continue to receive service from Clean Power Alliance for the six-month period. After six months, you will be transferred to SCE's standard bundled rates and you will not be subject to TBS rates. If you would like to change your choice at any time during the six months and return to SCE service as soon as possible, at which point you would be subject to TBS for the remainder of your six-month period, please contact Clean Power Alliance at 888-585-3788. Keep in mind that if Clean Power Alliance lowers or changes its rates, even if during the six-month waiting period, you will not be able to return to Clean Power Alliance until 12 months after you have started to receive service from SCE. **With either choice, Clean Power Alliance will process your return to SCE service.**

If you decide Clean Power Alliance is not the right choice for you or your business at this time, you may opt out one or more of your accounts by visiting cleanpoweralliance.org/opt-out, calling us at 888- 585-3788 (TTY 323-214-1296), or by email at customerservice@cleanpoweralliance.org. Clean Power Alliance will not charge you any fees for opting out.

