

REPORT TO CITY COUNCIL

DATE: DECEMBER 10, 2008

TO: HONORABLE MAYOR AND MEMBERS OF THE CITY COUNCIL

FROM: GREG RAMIREZ, CITY MANAGER

BY: LOUIS CELAYA, ASSISTANT TO THE CITY MANAGER

SUBJECT: GI/WASTE MANAGEMENT INDUSTRIES RESIDENTIAL SOLID WASTE RATE ADJUSTMENT FOR 2009

In July 2007, the City Council approved a solid waste franchise agreement with GI/Waste Management Industries (Waste Management) for the provision of residential solid waste services. The agreement was established to ensure the provision of future residential refuse services for the protection of the residents in light of the changing solid waste industry and pending State legislation, the rates the residents pay in the future, and securing of necessary services to insure all refuse and recycling disposal needs were met conveniently. At the time the agreement was approved, the rates for residential solid waste services were set to hold in place for 18 months.

Per Section 5.4.1 of the solid waste agreement, Waste Management is entitled to future adjustments (escalation) annually. All solid waste rates are subject to escalation beginning January 1 of each year, and Waste Management is required to notify its customers at least fifteen (15) days prior to the effected increase. Escalation is to only reflect adjustments in the Consumer Price Index (CPI) for the twelve month period ending September 30 of each year. For the 2007-2008 fiscal year, the CPI is 4.5%. Staff has reviewed and confirmed that the rates being proposed are reflective of the CPI (attached).

For 2007-2008, Waste Management demonstrated compliance with its agreement with providing the required residential refuse services and timely submittals of diversion reports and fees. It successfully completed its requirement to provide the City of Agoura Hills with a “no cost” Household Hazardous Waste and Electronic Waste collection program that commenced in May 2007. With its sub-contractor, Curbside, Inc., residents of Agoura Hills now enjoy an appointment-based door-to-door collection program, three times per year that provides an avenue to conveniently dispose of all types of household hazardous and electronic waste. Waste Management also continues to assist the City with its State mandatory solid waste diversion requirement by maintaining a 57% residential diversion rate in 2008. This is an increase of 2% from 2007.

Finally, Waste Management continues to provide excellent customer service with its continued responsiveness to staff inquiries and requests, with same day or next day responses and/or actions. They also are active in many community programs and events offering assistance and services when requested. For 2007-2008, the City continues to receive minimal complaints from Agoura Hills residents. A total of 4 complaints were reported to the City and its solid waste consultant. Waste Management reported 164 complaints received, with 115 reports attributed to

missed pickups and 49 reports related to container issues (i.e., broken parts or half full containers). The complaints received represent approximately three percent (3%) of the total customers served.

Based on Waste Management's performance and compliance with the agreement, escalation is approved and will be implemented effective, January 1, 2009.

RECOMMENDATION

Staff respectfully recommends the City Council receive and file the report for solid waste adjustments for residential solid waste services for 2009.

Attachment: Curbside Service /Condo/Townhome Residential Rates - 2009
Residential Bin Rates - 2009

MAXIMUM RATES
January 1, 2009
700-AGOURA HILLS-RESIDENTIAL

Curbside Service	Trash Cart	Recycle Cart	Yard Cart	Monthly Rate	New Rate	Price Group
Minican	Blue 32	Grey 64	Green 96	\$ 17.50	\$ 18.29	AGM
Level 1	Blue 64	Grey 64	Green 96	\$ 22.50	\$ 23.51	AGI
Level 2	Blue 96	Grey 64	Green 96	\$ 27.50	\$ 28.74	AG2
Level 3	2 -Blue 64	Grey 64	Green 96	\$ 32.50	\$ 33.96	AG3
Level 4	1-64 & 1-96	Grey 64	Green 96	\$ 37.50	\$ 39.19	AG4
Level 5	2-Blue 96	Grey 64	Green 96	\$ 42.50	\$ 44.41	AG5

Condos/Townhomes	Trash Cart	Recycle Cart	Yard Cart	Rate per unit		Price Group
	Blue 32	Grey 64	n/a	\$ 9.50	\$ 9.93	
	Blue 64	Grey 64	n/a	\$ 14.50	\$ 15.15	
	Blue 96	Grey 64	n/a	\$ 19.50	\$ 20.38	
Valet/pullout service				\$ 10.00	\$ 10.45	

SERVICE OPTIONS

	Rate	New Rate	
Start Charge	\$ 16.00	\$ 16.72	
Cut Off Restart Charge	\$ 20.00	\$ 20.90	
Customer Service Credit Card Processing Fee	\$ 8.00	\$ 8.36	
Senior Discount	15%		
Additional 64gal Trash Cart	\$ 10.00	\$ 10.45	
Additional 96gal Trash Cart	\$ 15.00	\$ 15.68	
Additional 96 Gal Yard Cart	\$ 3.00	\$ 3.14	
Additional 64gal Recycle Cart (2nd N/C)	\$ 3.00	\$ 3.14	per cart (after 2)
Additional 96 Gal Manure Cart	\$ 8.00	\$ 8.36	
Extra Pick Up on scheduled day	\$ 3.00	\$ 3.14	per bag
Extra Pick Up on scheduled day	\$ 5.00	\$ 5.23	per cart
Extra Pick Up Non-pick up days	\$ 25.00	\$ 26.13	(for 3 carts or 6 bags anything o see above)
Bulky Item Pick Up			4 items total/2 trips per calendar year
Additional Bulkies	\$ 25.00	\$ 26.13	each

MAXIMUM RATES
January 1, 2009
700-AGOURA HILLS-RESIDENTIAL

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MAXIMUM RATE
700-AGOURA HILLS - RESIDENTIAL BIN RATES
January 2009

RESIDENTIAL & MULTI-FAMILY TRASH BINS RATES

			New Rate			New Rate
1.5 yd Trash Bin:	1x Week	\$ 60.00	\$ 62.70	5x Week	\$ 220.00	\$ 229.90
	2x Week	\$ 100.00	\$ 104.50	6x Week	\$ 260.00	\$ 271.70
	3x Week	\$ 140.00	\$ 146.30			
	4x Week	\$ 180.00	\$ 188.10			
3 yd Trash Bin:	1x Week	\$ 75.00	\$ 78.38	5x Week	\$ 270.00	\$ 282.15
	2x Week	\$ 120.00	\$ 125.40	6x Week	\$ 320.00	\$ 334.40
	3x Week	\$ 170.00	\$ 177.65			
	4x Week	\$ 220.00	\$ 229.90			
4 yd Trash Bin:	1x Week	\$ 80.00	\$ 83.60	5x Week	\$ 320.00	\$ 334.40
	2x Week	\$ 140.00	\$ 146.30	6x Week	\$ 380.00	\$ 397.10
	3x Week	\$ 200.00	\$ 209.00			
	4x Week	\$ 260.00	\$ 271.70			

RESIDENTIAL & MULTI-FAMILY RECYCLE BINS RATES

			New Rate			New Rate
1.5 yd Trash Bin:	1x Week	\$ 25.00	\$ 26.13	5x Week	\$ 125.00	\$ 130.63
	2x Week	\$ 50.00	\$ 52.25	6x Week	\$ 150.00	\$ 156.75
	3x Week	\$ 75.00	\$ 78.38			
	4x Week	\$ 100.00	\$ 104.50			
3 yd Trash Bin:	1x Week	\$ 25.00	\$ 26.13	5x Week	\$ 125.00	\$ 130.63
	2x Week	\$ 50.00	\$ 52.25	6x Week	\$ 150.00	\$ 156.75
	3x Week	\$ 75.00	\$ 78.38			
	4x Week	\$ 100.00	\$ 104.50			
4 yd Trash Bin:	1x Week	\$ 25.00	\$ 26.13	5x Week	\$ 125.00	\$ 130.63
	2x Week	\$ 20.00	\$ 20.90	6x Week	\$ 150.00	\$ 156.75
	3x Week	\$ 75.00	\$ 78.38			
	4x Week	\$ 100.00	\$ 104.50			